**Scope**

1. Conduct desk research to understand the Ethiopian migration context and other mobile apps on migrant domestic workers.
2. Benchmark on known and functioning international MDW App such as ILO’s app
3. In consultation with the ILO, develop a user friendly, engaging, animated prototype compatible with all devices and in line with the ILO’s branding guidelines.

**Functionalities**

1. Show information regarding to
   * Show information contains the process and steps of regular migration?
   * Inform users on how to be safe and productive while in destination countries
   * Rights and obligations of migrant domestic workers based
   * Policy & legal instrument in regards to migration.
2. The difference between regular and irregular labour migration.
3. Roles & responsibilities of different stakeholders involved in migration in Ethiopia as well as Country of destination.
4. Current practices & services available for the protection of migrant workers in Ethiopia as well as Country of destination. In case of emergency where they can access help (country specific).
5. A platform where migrants can discuss among themselves on challenges and opportunities they are facing
   * Chat Room
   * Allow Migrants to post their comment and message
   * Allow user to report abused message
6. A platform where country specific information will be available (notice from the Ethiopian mission or specific country of destination, information about the country etc.).
7. The app should be able to provide user with the options to select from drop down menu of topics accompanied by simple animated illustrations with voiceover Once the user selects a specific scheme, the app should narrate him/her, in a new window
8. The app should be designed in such manner that additional/up to date information can be entered at the backend by trained ILO staff without hampering the old data and without shutting the app.
9. The app should consider education levels of migrant domestic workers, limited internet access or other circumstances that limit access to the mechanism.
10. Good performance/Loading Speed: The size should not exceed 60 MB. Speed of loading must not keep users waiting.
11. The app should be fully functional offline once it is installed except when it channels to related websites and social media.
12. The app will be available online and on Android devices and IOS devices. Cross-platform development methodology is requested so that the app can be used on iOS devices.
13. Multi language support
    * - English
    * - Amharic
    * - Tigregna
    * - Afan Oromo
14. Allow Admin Manage Post
    * Create Chat room
    * View and Manage abused report
    * Create Post

**Deliverables**

* An Inception report that will include a detailed explanation on his/her understanding of the ToR, key resources/materials to be used and a working timeline within one week following the signing of the agreement.
* Present prototype based on the content provided by the ILO and take feedback.
* Develop the app and present to ILO, MOLSA, MOFA and selected target group for beta testing.
* Accommodate comments and feedbacks and finalize the app.
* Publish the app on google play store for public access.
* Test the functionality of the software and upgrade as desired.
* Handover all source code and documentation of the app.